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## **PRESS RELEASE**

### **SPAR Announces Retail Excellence Award Winners for 2016!**

The SPAR Australia annual Gala Awards Dinner was held at the Gold Coast Convention & Exhibition Centre on 30<sup>th</sup> July 2016 as the concluding event of the SPAR Australia Trade Show. Over 300 Retailers, Suppliers and Media, as well as the Directors and staff of SPAR Australia joined to celebrate the achievements of SPAR Retailers over the last year.

This is the fifth year of the new and improved SPAR Retail Awards Program which identifies and recognises those Retailers who are excelling in their businesses. Through communication of the judging criteria and many hours spent in stores by the Regional Business Managers, stores have had the opportunity to strive for recognition under this program.

It saw Department & Category Awards judged at Regional Level with awards presented at the June Regional Meetings. Regional Award Winners became the short listed stores for the National Department and Category Awards, while the Special Awards were judged at National Level only. The awards were presented by SPAR Australia Managing Director, Mr Lou Jardin and SPAR Guild Council Deputy Chair, Mr Bob Little.

The nominees were each of a high calibre and resulted in significant competition for the awards. In a night designed to acknowledge the Retailers who partnered with SPAR Australia to drive growth for businesses, SPAR would like to congratulate the following Retailers on their success in their respective categories:

- SPAR Store of the Year 2016 - SPAR Maclean
- SPAR Express Store of the Year 2016 - SPAR Express Terrigal
- 5 STAR Store of the Year 2016 - 5 STAR Hughenden
- Affiliate Store of The Year 2016 - Lambton Grocer

\*Please see below for further details about the award winners.

Department awards were awarded to the following stores, for not only out shining their competitors in their local communities with their fresh and high quality products, but for ensuring their offer is constantly at a high level for their customers. Congratulations to the following Retailers for their success in the Department Awards:

- Grocery Department Of The Year 2016 - SPAR Sussex Inlet
- Produce Department Of The Year 2016 - SPAR Maclean
- Meat Department Of The Year 2016 - SPAR Molong
- Deli Department Of The Year 2016 - SPAR Maclean
- Bakery Department Of The Year 2016 - SPAR Molong

- Dairy/Freezer Department Of The Year 2016 - SPAR Macleay Island
- General Merchandise Department Of The Year 2016 - 5 STAR Hughenden
- Food To Go Department Of The Year - SPAR Express Lynches Road

\*Please see below for further details about the award winners.

The Special Awards were highly contended this year and congratulations goes to the following successful Retailers:

- Fresh Food Excellence Award 2016 - SPAR Molong
- Brand Ambassador of the Year Award 2016 - SPAR Express Ngunnawal
- Community Support Excellence Award 2016 - SPAR Express Lynches Road
- Gold Star Tobacco Award 2016 - 5 STAR Coffs Harbour
- Customer Service Excellence Award 2016 - 5 STAR Dunedoo
- Store Investment Excellence Award 2016 - SPAR Express Kallangur
- Pride Of Workmanship Award 2016 - Laura Dorge of SPAR Express Withcott

\*Please see below for further details about the award winners.

In addition to the awards presented to Retailers, two suppliers were recognised for their stands at the Trade Show. SPAR would like to congratulate the following suppliers on their success in the stand awards and thank them for the effort they put into the event:

- Small Supplier Stand 2016 - Baiada Poultry
- Large Supplier Stand 2016 - Peters Ice Cream

SPAR Australia would like to congratulate all Retailers who were nominated in the 2016 SPAR Retail Awards and made the judging process an extremely competitive one, particularly those Retailers who were successful at the National level.

Since becoming Managing Director of SPAR Australia in December 2010, Lou Jardin has vowed to continue to provide competition at the wholesale level, ensuring independent Retailers are able to source deals that allow them to compete in the market and ensure the survival of family businesses in the grocery industry.

Locally owned and operated, SPAR stores are part of the worldwide SPAR family. Over 12,300 SPAR stores in over 40 countries across 4 continents meet the needs of over 13 million customers daily. At SPAR our customers can be assured of great service, a great range, low prices every day and specials that will SAVE them money!

- Ends -

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Details of Retail Award Winners:

### **5 STAR Coffs Harbour**

Owned by Joel & Janna Lacey, this year's Gold Star Tobacco Award winner, 5 STAR Coffs Harbour, has exhibited strong execution of the Platinum pricing structure to reflect the competitiveness of the current environment. Achieving almost twenty-seven percent growth in sales in the category, combined with their strong sales figures in terms of dollars make this a stand out store for this year's award. Their legal compliance, ranging of new lines and their support of the SPAR Warehouse are also strong. Ensuring they have a competitive edge in tobacco has assisted in both bringing more customers into the store and also improving sales in other departments.

Congratulations to 5 STAR Coffs Harbour, winner of the 2016 Gold Star Tobacco Award.

### **5 STAR Dunedoo**

SPAR Australia was proud to announce the winner of the 2016 Customer Service Excellence Award is 5 STAR Dunedoo, owned by mother and son, Trish and Tim Booth and their family. This successful store was recognised as the 5 STAR Store of the Year in 2014.

Stores who were considered for this award were assessed against criteria incorporating the service this store provides their customers, the constant positive feedback received about the store and the Retailers' ongoing efforts to continually find new ways to better serve their local communities.

5 STAR Dunedoo is a fantastic country store who focuses on catering to every need of their customers. The range in this store is extraordinary as they constantly order in products to satisfy customer requests. They understand the importance of Australian products in their community and actively flag these lines with "Proudly Australian" tickets. To provide even better service, the store is being extended to feature a new fresh area which will provide an improved shopping experience for their customers. Providing ready-made meal solutions for locals is just another way this store goes above and beyond to serve their customers.

Located at 32 Bolaro Street, 5 STAR Dunedoo ensures great convenience for their local community, opening from 8:30am to 6:30pm Monday to Friday, 9am to 2pm on Saturdays and 9am to 1pm on Sundays to cater to the needs of their customers.

SPAR Australia congratulates 5 STAR Dunedoo on being awarded the 2016 Customer Service Excellence Award, particularly with such significant competition for this award.

### **5 STAR Hughenden**

SPAR Australia was proud to announce that for the second consecutive year, the 2016 5 STAR Store Of The Year is 5 STAR Hughenden, owned by Drew & Lois Westcott. This store was also crowned as the winners of the 2016 General Merchandise Department Of The Year Award. 5 STAR is the founding brand of the SPAR family in Australia and a very important part of where the company is today. 5 STAR is a true community brand and is the backbone of many regional cities throughout Queensland, New South Wales, the Northern Territory and the Australian

Capital Territory. To be nominated for the 5 STAR Store Of The Year Award, stores were judged on their overall performance against the award criteria in the SPAR Retail Excellence Awards Manual.

This store in the severely drought affected region of central Queensland has done it tough during recent years but realises the importance of providing a comprehensive offer for their local community. With over 600 square metres of retail floor space, 5 STAR Hughenden has worked hard to improve their store over the last few years. The refurb resulted in a lovely, fresh environment for locals to shop in and this has been very well maintained since the work has been completed. Their strong grocery offer, combined with a great fresh produce range, meat, dairy, freezer, bulk products and a huge range of general merchandise ensures their local community has a convenient place to fulfil their shopping needs. This local community store is a supporter of the 5 STAR brand, runs catalogues and is always well presented.

The General Merchandise range at 5 STAR Hughenden is exceptional. This store ranges absolutely everything their customers could need when it comes to General Merchandise. Beautifully integrated throughout the store, their range includes products such as stationery, hardware, electrical, motoring, gardening, cleaning, pet accessories, party needs, plasticware, kitchenware and utensils, clothing, beauty accessories, hats, thongs, appliances, gifts and toys through to larger items such as laundry baskets and eskies. The strong presentation of the comprehensive range of General Merchandise items available ensures this is a stand out department which truly caters to the needs of their outback community.

These factors, combined with their quality offer are keys to the success of this great 5 STAR store. With such a high calibre of potential recipients for these awards, the results were extremely close.

Located at 31 Moran Street, 5 STAR Hughenden ensures great convenience for their local community, opening from 8:30am to 5:30pm Mondays to Fridays and 8:30am to 12pm on Saturdays to cater to the needs of their customers.

SPAR Australia congratulates 5 STAR Hughenden on being awarded the 2016 General Merchandise Department Of The Year Award and the coveted title of 2016 5 STAR Store Of The Year, particularly with such significant competition for these honours.

### **Lambton Grocer**

The Affiliate Store Of The Year Award was presented to a Retailer who does not display one of SPAR Australia's brands, but trades under their own banner. SPAR Australia was proud to announce the winner of the 2016 Affiliate Store Of The Year Award is Lambton Grocer, owned and operated by Steve Sternbeck.

Lambton Grocer is a fantastic little store in the suburbs of Newcastle. Impeccably presented and featuring a great range, this store has become popular with locals. Customers are assured value through the huge number of specials run every week, that are clearly ticketed throughout the store. With work completed by SPAR Australia's Refit Team, Lambton Grocer has lifted to the next level in the last year. Attending Regional Meetings and engaging with SPAR Australia's staff have enabled Steve to grow his business and further tailor this wonderful store to capitalise on the sales opportunities in his market.

Located at 114 Elder Street, Lambton, this store shows great commitment to conveniently serving their local community, trading from 7am to 7pm Monday to Friday and 7am to 4pm on Saturdays and Sundays.

SPAR Australia congratulates Lambton Grocer on being crowned the 2016 Affiliate Store Of The Year, particularly with such significant competition for this award.

### **Laura Dorge - SPAR Express Withcott**

SPAR Australia was proud to announce the 2016 SPAR Pride Of Workmanship Award winner is Laura Dorge of SPAR Express Withcott. Located at the foot of the Toowoomba Range, SPAR Express Withcott caters for the needs of their town, providing quality products at great prices so locals have the convenience of a great supermarket without having to drive up the range.

This award is designed to recognise an employee of a store whose contribution to the store is invaluable. To be considered for this award, Store Owners were invited to nominate staff members to recognise their appreciation of the efforts their employees put into their stores. These employees treat the stores they work in with the commitment, passion and enthusiasm they would if the store was their own.

Laura has worked at SPAR Express Withcott for many years and really stepped up to the challenge when the store changed ownership and converted from IGA to SPAR. Her presentation skills, leadership and management skills have been instrumental in developing the store to its new standard. Achieving growth of thirty percent in the first six months after converting to SPAR Express, is testament to Laura's proactive sales focus. Her organisation, communication and conflict resolution skills are of great benefit to the business, as are her friendly nature, community involvement and focus on creating a wonderful experience for their customers.

Store Owners Leela & Ven Vankamamidi believe Laura's involvement, energy, high standards and hands on approach have been driving forces in SPAR Express Withcott's success.

Located at 8561 Warrego Highway, SPAR Express Withcott ensures great convenience for their local community, being open from 6am - 9pm every day.

SPAR Australia congratulates Laura Dorge of SPAR Express Withcott on being awarded the 2016 SPAR Pride Of Workmanship Award, particularly with such significant competition for this honour.

### **SPAR Express Kallangur**

SPAR Australia was proud to announce the winner of the 2016 Store Investment Excellence Award is SPAR Express Kallangur, owned by Chen Xin.

This award recognises a store who has gone the extra mile to improve through refurb, hard work, new development, new equipment, or other aspects which improves the perception of the store in the local community. It is also a store who has demonstrated strong commitment to the brand.

SPAR Express Kallangur has undergone significant work throughout their store over the last year to provide an improved shopping experience for their customers. They have greatly improved

their deli and food to go section, installing a new hot box and fryer. They have also replaced all the shelving throughout the store with new, modern shelving, which has completely changed the feel of the store. New signage and a general clean up put the finishing touches to the improved SPAR Express Kallangur. The fresh, new modern image definitely provides a more pleasant shopping environment for customers.

Located at Shop 1 / 154 Marsden Road, SPAR Express Kallangur ensures great convenience for their local community, being open from 6am - 8pm every day.

SPAR Australia congratulates SPAR Express Kallangur on being awarded the 2016 Store Investment Excellence Award, particularly with such significant competition for this award.

### **SPAR Express Lynches Road (Armidale)**

SPAR Australia was proud to announce the winner of the inaugural Food To Go Department Of The Year Award and the 2016 Community Support Excellence Award is SPAR Express Lynches Road, owned by David & Julie Dorrian. Proving to be one of the largest global trends, Food To Go is now a key category in the industry. From SPAR Cafés to coffee vans, there is a huge amount of activity in this category. Stores who were considered for the Community Support Excellence Award are actively involved in local community activities, undertake local sponsorships, provide a tailored local offer & live by both SPAR and family business values.

SPAR Express Lynches Road is a community store located in Armidale which has established themselves as a premier food to go, food to you and catering business. From their roaring in-store trade featuring everything from sandwiches and burgers to fried food, they have developed their business to include three coffee and food vans which service many businesses, schools and sporting events throughout the district. The amount of food now being distributed by these vans is phenomenal. Up to two hundred heat and eat meals are now also being cooked each week and include dishes such as lasagne, sausages, mash and veges, vegetarian fettuccine, satay chicken or spicy meatballs and rice, Thai pumpkin soup, quarter chickens with veges and potato bake, just to name a few.

SPAR Express Lynches Road have entrenched themselves in their local community through both the sponsorships and services they provide. Their mobile vans enable them to attend events and provide services to their community at the same time. The huge range of events they attend, such as athletics and swimming carnivals, rugby, cricket, hockey, baseball and soccer games, health and beauty expos, the winter festival, the national orienteering competition and various fundraisers, sees them touch an extremely high proportion of their community. Achieving huge exposure, advertising and increased sales, this store maximises the benefits of their sponsorships and community support.

Located at 53 Lynches Rd, Armidale, SPAR Express Lynches Road ensures great convenience for their local community, being open from 7am - 8:30pm, 7 days except for Mondays, Tuesdays, Wednesdays, Saturdays and Sundays in Winter when they close at 8pm.

SPAR Australia congratulates SPAR Express Lynches Road on being awarded the 2016 Food To Go Department Of The Year and Community Support Excellence Awards particularly with such significant competition for these honours.

## **SPAR Express Ngunnawal**

SPAR Australia was proud to announce the winner of the 2016 Brand Ambassador Of The Year Award is SPAR Express Ngunnawal, owned by Tom O'Connell. Retailers who were considered for the Brand Ambassador Award achieve compliance to SPAR's promotional program, demonstrate support of the SPAR warehouse, have a tailored local offer, are strongly involved in their communities and are stores SPAR are proud to have their brand on.

Tom and his team at SPAR Express Ngunnawal are excellent ambassadors for the SPAR brand. They support SPAR's promotions and activities and are proactive in communicating with the SPAR Australia Team about issues affecting stores or potential opportunities they see. Tom has represented SPAR admirably at MGA meetings and breakfast events with politicians and industry VIPs. His positive attitude and retail abilities are evident in the standards exhibited in his store and the volume they pump through their small shop. Tom's honesty, as well as his commitment to and passion for our brand, makes him a fantastic ambassador for SPAR.

SPAR Australia congratulates Tom O'Connell and SPAR Express Ngunnawal on being awarded the 2016 Brand Ambassador Of The Year Award, particularly with such significant competition for this honour.

## **SPAR Express Terrigal**

SPAR Australia was proud to announce the 2016 SPAR Express Store Of The Year is SPAR Express Terrigal, owned by Jason Parrelli. This is the second time SPAR Express Terrigal has taken out this title, winning the Award in 2013.

SPAR Express stores are positioned as the local convenience stores for people on the go. They're always convenient and they stock all the essentials to fit today's busy lifestyle. This award is for a store that not only delivers in these areas but also exceeds expectations.

Located on the beautiful Terrigal beachfront on the Central Coast of NSW, SPAR Express Terrigal exhibits very high standards right across the store, from the quality of their products, to the presentation on shelf and the freshness of the store. Committed to providing their community a great range of products at competitive prices, this first class store epitomises the ideals of SPAR. The impressive range includes fresh produce, meat and bakery departments, a gourmet deli, BBQ chickens, groceries, dairy and freezer as well as a Fresh Food To Go Sandwich Bar that has proven to be quite a hit with the locals. Catering to the tourist market is also necessary in this area so specialty items that are required in a beach side suburb, such as bait and beach essentials, are also available. SPAR Express Terrigal provide fantastic convenience for their customers and are active in their local community through sponsorships.

Committed to serving their community by offering a great range of products at competitive prices, this first class supermarket is an extremely deserving winner of the SPAR Express Store Of The Year Award.

Located at 72 The Esplanade, SPAR Express Terrigal ensures great convenience for their local community, being open from 7am - 9pm, 7 days.

SPAR Australia congratulates SPAR Express Terrigal on being awarded the coveted 2016 SPAR Express Store Of The Year Award, particularly with such significant competition for this title.

## **SPAR Maclean**

SPAR Maclean had an extremely successful night, walking away with a trifecta of awards, including the Produce Department Of The Year (for the third consecutive year), the Deli Department Of The Year and the major award of the event, SPAR Store Of The Year. This was the second consecutive year SPAR Maclean has taken out the biggest prize, being crowned the SPAR Store Of The Year.

Located in northern NSW, SPAR Maclean is owned by Bob and Judith Little and is managed by Tina Ross. This unique store proudly claims the title of the longest continually running grocery store in Australia. The fantastic combination of the store's heritage and the new and exciting modern offer resulting from the renovations completed last year, provides a unique and wonderful feel in the store. Feedback from customers since the refurbishment has been extraordinary and sales have continued to grow.

Strong supporters of their local community, SPAR Maclean maintains a high focus on staff presentation and providing exceptional service. Featuring a full range of fresh fruit & vegetables, a full service deli, freshly baked bread, meat provided and maintained by the local butcher, groceries and many services including Special Event Ticketing and Fishing Licences, SPAR Maclean really caters for their local community. They always achieve full compliance to the SPAR promotional program and run a competitive pricing structure to ensure value is provided to their customers.

SPAR Maclean is a store with a strong community bond, consistent standards, and a tailored local offer. The store's unique character and the commitment of the store's staff ensures customers have experiences in store that truly reflect the ideals of SPAR. The engaging and friendly natures of the staff in this store ensure customers enjoy their time in the supermarket. There are always staff on hand to help throughout the store and the number of trips made out to cars carrying customer's shopping is incredible! The importance of rewarding customers through their loyalty program and their focus on service really demonstrate the old fashioned customer service that is a key feature of SPAR Maclean.

It's often said that the Produce Department is the department that sets the standard for the rest of the store and its freshness and quality is what makes loyal customers. After winning the Produce Department Of The Year Award in the past two years, SPAR Maclean's superb produce offer has continued to flourish since their renovations. The consistency of the excellent quality, value and presentation of this department, continues to draw locals in and ensures SPAR Maclean is the store of choice for fresh produce in this region. Their focus on the freshness and quality of the produce available, combined with the exceptional product range is a testament to Produce Manager Debbie and her team. Focusing on the best supplier deals, seasonal produce and their flair for new and different products perfectly complements the exceptional standards of SPAR Maclean's Produce Department.

A fantastic range of fresh, quality deli products, combined with exceptional customer service is what makes a great deli. SPAR Maclean's Deli has hit its stride and has settled into the new, increased space afforded to it by the renovations. It took some time to get used to the cases being twice the size, but the exciting addition of many new products has taken this deli to the next level. It is now firing with their huge selection of meats, chicken products, antipasto, cheeses and

salads as well as the hot box featuring their sensational BBQ chickens. The addition of products like sushi has proven popular and brings a real point of difference to this department.

Since the major works completed in this store last year, SPAR Maclean has continued to realise the benefits of their investment and work to create an even better experience for their customers. Further refining the operation of each department has seen benefits for the business as well as customers embracing the improved store. Strong supporters of their local community, SPAR Maclean maintains a high focus on staff presentation, achieving consistent standards and providing exceptional service throughout every part of the store, all the way to their customers' cars.

Ongoing efforts to continually find new ways to better serve their local community see SPAR Maclean go above and beyond all expectations to provide a superb shopping experience for their customers. With the slogan "We pack, we carry, we care" emblazoned on the front of the store, the team at SPAR Maclean really live and breathe this motto.

Located at 4 River St, SPAR Maclean ensures great convenience for their local community, being open from 7am - 8pm every day.

SPAR Australia congratulates SPAR Maclean on being awarded the 2016 Produce Department Of The Year and Deli Department Of The Year Awards as well as the coveted title of SPAR Store Of The Year. SPAR Maclean has definitely gone above and beyond all expectations to provide a superb shopping experience for their customers.

### **SPAR Macleay Island**

SPAR Australia was proud to announce the winner of the 2016 SPAR Dairy/Freezer Department Of The Year Award is SPAR Macleay Island, owned by Jignesh and Neha Shah and managed by Andy Dhillon.

The impeccable presentation and the fantastic range of products are the first things that stand out when looking at SPAR Macleay Island's dairy and frozen sections. Their use of specials and LTLP promotions, combined with the strong management of this department ensures waste and shrinkage are minimal. SPAR Macleay Island not only provides a great range of products, but also value for their local community. Always well stocked, the locals on the Island now have access to a comprehensive range of dairy and frozen products, meaning they no longer have to transport their shopping from the mainland.

Located at Shop 1/41 Southsea Terrace, SPAR Macleay Island ensures great convenience for their local community, being open from 6:30am - 7:15pm Monday to Friday and 7am - 5:45pm on Saturdays and Sundays.

SPAR Australia congratulates SPAR Macleay Island on being recognised as the winner of the 2016 SPAR Dairy/Freezer Department Of The Year Award, particularly with such significant competition for this honour.

### **SPAR Molong**

SPAR Australia was proud to announce SPAR Molong, owned by Patrick & Dianne Brennan and Peter & Anne-Marie Crich and managed by Debbie Stone as the winners of the 2016 Meat Department Of The Year, Bakery Department Of The Year and Fresh Food Excellence Awards. It is the third consecutive year this store has won the Meat and Bakery Department Awards and the second consecutive year they have been crowned with the Fresh Food Excellence Award.

The 2014 SPAR Store Of The Year has continued to excel over the last couple of years. Located in the Central West of New South Wales, SPAR Molong caters for the needs of their small town, as well as the surrounding communities and properties.

Stores who were considered for the Fresh Food Excellence Award exhibited a comprehensive fresh food offer with the quality and price of their fresh food items suited to their customer demographics. These stores demonstrate compliance to SPAR's promotional program, support of SPAR's Preferred Suppliers & a tailored local offer. Excelling in the area of fresh food is a crucial part of operating a successful business. Developing processes, training staff and demanding excellence in execution ensures Retailers are able to be competitive and maintain a quality fresh image.

SPAR Molong are known throughout the Region for their Fresh Food offer. Their excellent produce offer, managed by Kirt, is complimented by a great service deli, managed by Tania, BBQ chickens and their award winning in-house butcher and bakery departments. The premium quality of products in each of these departments sees customers shop locally rather than drive to Orange. The Retailers' continual investment to improve their offer has seen new deli equipment and a self-serve BBQ Chicken case added this year to further drive fresh food sales. Achieving consistently strong standards across all four fresh departments sees SPAR Molong excel in this area.

The Meat Department has continued to excel with their outstanding range and quality of products on offer. Mark, their Butcher, is very particular when it comes to the quality of meat he purchases and this is a real point of difference for the store. Breaking down bodies on-site is great for customers as it ensures that a wide range of top quality products are available, at truly competitive prices. It is also beneficial for the business as there is consistency in their offer and minimal product waste. From juicy steaks to flavoured rissoles and marinated chicken pieces to blue and maroon sausages for State Of Origin, SPAR Molong has it all! The cross merchandising exhibited in the meat department not only assists customers in deciding what they have for dinner, but also provides utensils such as tongs and other items for customer convenience.

Investing in new bakery equipment has enabled SPAR Molong to further grow their offer, producing even more plain and gourmet loaves, rolls, cakes, tarts, slices, pastries, donuts and buns on site daily, as well as their famous seasonal products such as Hot Cross Buns and Pavlovas under the guidance of Cindy. Ninety per cent of products are now baked fresh daily in store. This has enabled prices to be reduced, GPs increased and the challenge of accessing freshly baked bread a thing of the past! New bakery shelves to better display their products round out the improvements made in this department this year.

The outstanding range, presentation and standards exhibited throughout the store ensure customers at SPAR Molong can find everything they need locally. The importance of their loyalty program and their focus on customer service really demonstrate the old fashioned customer service that is a key feature of this store.

Located at 27-33 Bank Street, SPAR Molong ensures great convenience for their local community, being open from 8:30am - 6pm Monday to Saturday and 8:30am - 5pm on Sundays.

SPAR Australia congratulates SPAR Molong on being awarded the 2016 Meat Department Of The Year, Bakery Department Of The Year and Fresh Food Excellence Awards, particularly with such significant competition for these honours.

### **SPAR Sussex Inlet**

SPAR Australia was proud to announce the winner of the 2016 SPAR Grocery Department Of The Year Award is SPAR Sussex Inlet, owned by Dimitri & Maria Spyraakis. This is the second consecutive year that SPAR Sussex Inlet has taken out this award.

Located on the South Coast of NSW, SPAR Sussex Inlet's grocery department is an impeccably presented, comprehensive grocery offer, designed to meet the needs of the local community. With approximately 200 bays of groceries, this 600 square metre store features great flows, complete promotional compliance and thousands of tickets each week to promote their lead-ins, lead-outs, specials and Long Term Low Price products. They are known for their eye-catching promotional ends and off location displays, which drive great volumes of the featured lines while providing significant value for their customers. Running regular Community Days is just one way this great store demonstrates their commitment to providing an excellent range and value for their community.

These programs combined with the constant improvements and new initiatives being implemented on the shop floor ensure the offer and shopping experience for customers is continually improving. The full range of groceries, fresh produce, store prepared meat, service deli, salad bar, bakery, dairy, freezer and general merchandise ensure SPAR Sussex Inlet are supporting their community in every way they can.

Located at 167 Jacobs Drive, SPAR Sussex Inlet ensures great convenience for their local community, being open from 7am - 7pm Sundays to Thursdays and 7am - 7:30pm Fridays and Saturdays.

SPAR Australia congratulates SPAR Sussex Inlet on being awarded the 2016 SPAR Grocery Department Of The Year Award, particularly with such significant competition for this honour.