

# The Dunedoo District Diary

Home of the Black Swan

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Delivered to Householders Free - Reaching Over 3,500 Readers in: Ballimore - Birriwa - Cobbora - Dunedoo - Elong Elong - Leadville - Mendooran - Merrygoon



Bob Little (SPAR Guild Council Deputy Chair), Trish &amp; Tim Booth (5 STAR Dunedoo) and Lou Jardin (Managing Director, SPAR Australia Ltd)

THE SPAR AUSTRALIA annual Gala Awards Dinner was held at the Gold Coast Convention & Exhibition Centre on 30th July 2016. Over 300 Retailers, Suppliers and Media, as well as the Directors and staff of SPAR Australia joined to celebrate

the achievements of SPAR Retailers over the last year.

SPAR Australia was proud to announce the winner of the 2016 Customer Service Excellence Award is 5 STAR Dunedoo, owned by mother and son, Trish and Tim

Booth and their family. This successful store was recognised as the 5 STAR Store of the Year in 2014.

Stores who were considered for this award were assessed against criteria incorporating the service this store provides

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## DEALS THAT MOVE YOU



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[A] Recommended drive away pricing is applicable for Private, Bronze and Silver fleet customers, and primary producers only at participating dealers. Offer available on vehicles purchased by 31/08/2016 unless offer extended. Recommended driveaway price shown includes 12 months registration, 12 months compulsory third party insurance (CTP), a maximum dealer delivery charge and stamp duty.

ENJOYING A LONG AND SUPPORTIVE ASSOCIATION WITH DUNEDOO AND DISTRICTS



## Editor's Note

A big congratulations to Trish and Tim Booth – 5 STAR Dunedoo, on being awarded the 2016 Customer Service Excellence Award. What a huge achievement for Trish, Tim and their staff. Being recognised for customer service, which encompasses quite a few aspects, is quite an accomplishment.

Has anyone else been following Dunedoo local Shannon Nott who took part in

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their customers, the constant positive feedback received about the store and the Retailers' ongoing efforts to continually find new ways to better serve their local communities.

5 STAR Dunedoo is a fantastic country store who focuses on catering to every need of their customers. The range in this store is extraordinary as they constantly order in products to satisfy customer requests. They understand the importance of Australian products in their community and actively flag these lines with "Proudly Australian" tickets. To provide even better service, the store is being extended to feature a new fresh area which will provide an improved shopping experience for their customers. Providing ready-made meal solutions for locals is just another way this store goes above and beyond to serve their customers.

Located at 32 Bolaro Street, 5 STAR Dunedoo ensures great convenience for their local community, opening from 8:30am to 6:30pm Monday to Friday, 9am to 2pm on Saturdays and 9am to 1pm on Sundays to cater to the needs of their customers.

SPAR Australia congratulates 5 STAR Dunedoo on being awarded the 2016 Customer Service Excellence Award, particularly with such significant competition for this award.

Since becoming Managing Director of SPAR Australia in December 2010, Lou Jardin has vowed to continue to provide competition at the wholesale level, ensuring independent Retailers are able to source deals that allow them to compete in the market and ensure the survival of family businesses in the grocery industry.